

Particulars

Organisation Name	Natra SA
Corporate Website Address	http://www.natra.es
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, France, Spain
Membership Number	4-0070-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers
Primary Contacts	Marc Goddeeris Address: Avda. General Peron, 38, planta 5a 28020 Madrid Spain Madrid Spain 28020
Person Reporting	Marc Goddeeris

Related Information

Other information on palm oil:

Our CSR policy is available on our website [Click here to visit the URL](#)

Reporting Period	01 July 2012 - 01 July 2013
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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

4050

3.2. Total volume of Palm Kernel Oil used in the year:

500

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1500

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6050

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

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4.3. Segregated

4000

4.4. Identity Preserved

50

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

4050

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

500

5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

500

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

500

6.2. Mass Balance

1000

6.3. Segregated

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6.4. Identity Preserved

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6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1500

7. What type of products do you use CSPO for?

Chocolate products (spreads, bars, truffles, pralines,...)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

Belgium, France, Spain

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Our commitment already started in 2011 by the use of only RSPO certified palm oil, palmkernel oil and derivatives. We have been working in 2013 on eliminating the book&claim part and take it to the next level being mass balance. From 2014 onwards, we will use RSPO certified only from physical supply chains. Our statement stays the same: we use the highest commercially available sustainability level for palm oil, palmkernel oil and derivatives.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Transfer what is left as book&claim to mass balance. So from 2014 onwards, we will only use 100% RSPO certified from physical supply chains.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2013

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
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- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

This is in our CSR policy, available on our website [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

This is in our CSR policy, available on our website [Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

This is in our CSR policy, available on our website [Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

From 2014 onwards, it will be 100% phycical for all palm oil, palmkernel oil and derivatives.

Challenges

1. Significant economic, social or environmental obstacles

No, we face questions for non palm but respond on these helped by RSPO publications.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We do our part in convincing customers (mainly retailers) that palm is sustainable if RSPO certified.
